Trans-50 Communicator

December 2024

THIS ISSUE

Dear Trans-50 team,

As we approach the festive season, it's a wonderful time to reflect on the year gone by and to celebrate the spirit of togetherness that this season brings. The holiday season is not just a break from our regular routines; it's an opportunity to reconnect with our values, appreciate our accomplishments, and look forward to new beginnings.

This year has been remarkable in many ways. We've faced challenges that have tested our resilience, yet together, we've turned obstacles into opportunities. Each of you has played a vital role in our success, contributing your unique skills and perspectives. From collaborative projects such as IHFM to individual goals, your hard work and dedication have not gone unnoticed.

Let's take a moment to celebrate not only what we've achieved as a company but also the personal growth each of you has experienced through the Continuous Performance Improvement System (CPIS). Whether you've taken on new responsibilities, learned new skills, or supported your colleagues, these contributions are what make our workplace vibrant and dynamic.

As we prepare for the new year, let's carry forward the lessons we've learned and the connections we've strengthened. The future holds endless possibilities, and with our collective talents and teamwork, there's no limit to what we can achieve.

Remember that each of you is an integral part of our team. Your ideas matter, your voices are heard, and your well-being is a priority. Let's continue to support one another as we embark on new projects and initiatives in the coming year.

On behalf of the entire board of directors and head office team, we wish you and your families a joyful holiday season filled with laughter, love, and peace. May this time be a chance for you to recharge and create beautiful memories with those who matter most.

Thank you for your hard work, commitment, and positivity throughout the year. We are excited about what lies ahead and look forward to achieving even greater things together in 2025!

Warmest wishes.

Rosestad

IBC GRADUATION

Fichardt Park celebrated the graduation of five of our staff who completed the Institutionally Based Care (IBC) training programme. Over the course of two years, under the guidance of Christa Pretorius, these care practitioners honed their theoretical knowledge and practical skills to enhance the quality of services provided to our residents.

We were honoured to have our HR Director, Teresa Barnard, join us for this significant occasion. The event featured a lavish spread provided by Feedem, and we took this opportunity to present long service awards and performance certificates to our dedicated staff.

At Fichardt Park, we take immense pride in our team. Their commitment and passion for our residents do not go unnoticed. As the saying goes, “To care for those who once cared for us, is one of life's greatest honours.”

Congratulations to our new graduates: Eugenia Mdutyulwa, Mary Kali, Maria van Zyl, and Paballo Mahabuke. We are confident that you will apply your knowledge to deliver world-class services to our residents!

HERITAGE DAY CELEBRATION

In September the staff at Fichardt Park enjoyed a delightful surprise as they celebrated Heritage Day. Our maintenance team, with the support from Feedem, treated everyone to a delicious “braaivleis” and “pap,” making for a truly memorable occasion.

Care staff embraced the spirit of the day by wearing traditional attire, showcasing a vibrant display of our diverse cultures that contribute to our rainbow nation. A heartfelt thanks to everyone involved for making this celebration unforgettable!

In October, we celebrated Boss's Day at Fichardt Park, dedicating a special "purple" day to our manager, Andrea Kruger. The morning kicked off with a heartfelt tribute from our care staff who presented her with lavenders while the uplifting song "You Are Simply the Best!" filled the air, complete with some joyful dance moves.

In the boardroom, each member of the administrative staff surprised Andrea with personalised gifts that spelled out her name, accompanied by words like "awesome," "unique," and "role model." To top off the festivities, the management team treated her to cake and cappuccino at Airbourne Cafe.

Thank you, Andrea, for your exceptional leadership and positive difference you make!

MAAK DIE KLERE DIE VOËL?

Een van die voordele wat Trans-50 onderskei van ander werkgewers, is die belangrikheid van ons personeel. In November is die personeel toegerus met nuwe uniforms en skoene, en hulle het pragtig gepronk in hul nuwe klere. Die personeel is egter toegewyd aan goeie dienslewering, gemeenskapsbetrokkenheid, opleiding, en veral aan kliënt tevredenheid.

Ons wil ons personeel bedank vir die wyse waarop hulle ons inwoners versorg. Hulle neem aktief deel aan aktiwiteite en moedig inwoners met entoesiasme aan om so aktief as moontlik te bly. Hierdie jaar was een van ons doelwitte “Hands-on Care” met ons inwoners. Die personeel het gefokus op een-tot-een besoeke om aan al ons inwoners se fisiese, psigiese en geestelike behoeftes te voldoen. Soos die liedjie sê: “Die Here het ons mooi gemaak van ons kop tot tone!”

CORPORATE WELLNESS FOR STAFF

Our staff's wellness is a top priority for us. In addition to having a dedicated emotional support companion for our employees and volunteers, we also arrange regular care for caregiver sessions. This year, we hosted two special corporate wellness days featuring presentations by Feedem dietitian, Malinda Lennox and Dr. Andre Muller, on topics related to diet and men's health. We concluded the morning with a creative painting session led by volunteer Leonie Turck, fostering both relaxation and camaraderie among participants.

THE ADASA DEMENTIA SUPPORT GROUP

On 10 October 2024, our Care Manager, Sr. Gerda Labuschagne, along with volunteer Martin van Breda and ADASA regional manager Madelein Duvenhage, officially launched the ADASA Dementia Support Group. The event was well attended by family members, residents, and professionals in the field. Keynote speakers included psychiatrist Dr. Michael Mason, Martin van Breda, and Madelein Duvenhage. We extend our heartfelt gratitude for establishing this vital support system for individuals living with dementia and their caregivers.

CRAZY SOCKS DAY FOR MENTAL HEALTH DAY

October is Soctober! On 10 October, we celebrated World Mental Health Day. Each year we encourage our residents and staff to participate in a fun activity, such as wearing novelty socks to work, to show their support for mental health awareness. This initiative aims to break the stigma surrounding mental illness, highlighting that it's not about being "crazy" but rather about living with a mental health condition.

BAASDAG

Ons is baie geseënd om Shaun Fabricius as ons bestuurder en leier by Panorama Palms te hê. Sy kantoor was vir die dag versier, en Feedem het sy dag begin met 'n heerlike ontbyt. Die bestuurspan het ook vir hom 'n Wildtrok-ervaring by Clara Anna Fontein gereël. Ons het die dag afgesluit met 'n heerlike ete by die Copper Club in Plattekloof. Nogmaals baie dankie vir die ongelooflike bestuurder wat jy vir ons is, Shaun.

"AMAZING HOLE IN FUN PUTT PUTT" KAMPIOENSKAP

Op 2 Oktober 2024 daag instandhouding, versorging, admin, Feedem en die Inwoners mekaar uit tot die "Amazing hole in Fun Putt Putt" Kampioenskap. Die atmosfeer was lig met gelag en vrolike musiek in die agtergrond. Die res van die inwoners het ook kom kyk as toeskouers. Elke gaatjie het 'n vrywilliger gehad wat die puntetelling gehou het. Sommige van die gaatjies het spesiale instruksies gehad, byvoorbeeld om slegs met jou nie-dominante hand die hou te slaan, of met 'n "poolnoodle" die hou te speel. Die uiteinde was dat instandhouding as die algehele wenner aangekondig word, een van ons inwoner spanne tweede, en die laaste van die spanne was admin. Die wenners het 'n wisseltrofee ontvang, elkeen 'n medalje asook 'n geskenkbewys by die Palms Koffiewinkel.

MINDMOVES: MEER GLINSTER IN JOU JARE

Sr. Gerda Labuschagne, Sr. Desiree Moss, Annemarie Heydenrych en Cathy Dirkse het namens Panorama Palms die Senior Mind Moves - Meer Glinster in jou Hare by Chrismar Villas bygewoon. Daar het ons Melodie De Jager ontmoet, die navorser en ontwerper van die program. Senior Mind Moves is 'n bewegingsprogram vir ouer persone, omdat beweging een van die belangrikste boustene van gesondheid, 'n stabiele gemoed en geestelike helderheid is. Die program versterk en onderhou sintuie, spiere, brein en senuwees, sodat ons sterker kan wees namate ons ouer word en 'n kwaliteit lewe kan handhaaf.

BREAKING THE STIGMA OF DEMENTIA

Our care staff participated in an international webinar titled “Exploring the World Alzheimer Report 2024: Addressing Stigma in Health & Care Systems.” Following the session, we engaged in a discussion about how staff members encounter dementia in their communities and how they can become advocates for dementia awareness. With the knowledge gained from this training, they are now better equipped to support individuals living with dementia in their workplace and beyond.

FAREWELL

We bid farewell to our colleague, care practitioner Fransien Cloete. Her presence will be greatly missed by both her colleagues and the residents. We wish her all the best in her future endeavors.

Acacia Nuusflak

SECRETARY'S DAY

Vanessa expressed her gratitude to our branch accounts administrator, Karen, and our administrator, Dagny, for their hard work. We all enjoyed a delicious breakfast, and they were thrilled with their Anthuriums as gifts.

Just a reminder: please keep your Anthuriums away from your cats and dogs at home, as these plants are toxic to pets, including dogs, cats, and even horses.

FIRE DRILL TRAINING BY GERT

Gert, our new maintenance manager, provided an informative session for our residents and staff in the memory care unit on how to effectively evacuate in the event of a fire. This was followed by a practical evacuation drill, where everyone collaborated seamlessly, making the exercise a resounding success.

STAFF TRAINING

Sister Maria Lekhobo ensures that her staff receives comprehensive training. Recently, she conducted a session on oral care in accordance with our policies and procedures.

STAFF LONG SERVICE AWARDS

Our staff is incredibly valuable to us. Recently, we held a special event to honour employees who have been with us for over five years, presenting each of them with a certificate of recognition. Among them, Zenda McAnda, one of our care practitioners, celebrated an impressive milestone of 30 years with us. What a remarkable achievement!

IBC GRADUATION

The class of 2024 celebrated their achievement at a joyful IBC graduation function. Attendees enjoyed a delicious meal accompanied by refreshing mocktails. Vanessa and Sister Maria offered encouraging words to the graduates, while Christa, our national training manager, sent a heartfelt message via WhatsApp as she was unable to attend due to personal circumstances.

Congratulations to all on this significant accomplishment; we are incredibly proud of you!









CELEBRATING CREATIVITY: ASSIGNMENT WINNERS ANNOUNCED!

After receiving training from Carla, our lifestyle consultant, on Older Person Abuse, the staff was assigned a special task. Each team member was encouraged to engage in a meaningful activity with a resident or a group of residents, showcasing their creativity and dedication.

The winners of this assignment were Lashaun, Desiree, and Lydia. Congratulations to them for their outstanding efforts!



PUTTING CUSTOMERS FIRST: THE ART OF CRAFTING EXCEPTIONAL EXPERIENCES

As you are aware, one of the key CPIS focus areas for each employee, is to create a customer-focused experience for our residents. Whether you are an administrator, property maintenance manager, care practitioner or village manager, each of us have a crucial role to play in achieving this goal.

I recently went shopping and on arrival I could not find anyone in the store to assist me. After voicing my frustration, I eventually found someone to assist. A week later, I visited the same store and had the exact same experience. Feeling frustrated, I went to see the store manager. On arrival he was chatting to employees who were standing (and lying) around the tills (with no customers to serve) at the food section. I informed the manager about the poor customer service I have experienced within the two weeks and while I was voicing my frustration, he started talking to the staff in a different language. Do you think he showed an interested in my complaint or that he respected my opinion? Do you think this was a positive customer experience? So, what did I do? I left the store and went to another store to spend my money. Can you imagine what would happen if every second customer has the same experience in that store? Do you think people will continue shopping there? I doubt it! Customers want to be heard and want to have a positive shopping experience if they spend their hard-earned money in the store.

Any action that promotes customer-centricity or person-centred care can have a profound impact on both customers and business outcomes. In a person-centred organisation, everyone is striving towards the same shared goal: making the customer experience exemplary. With the customer at the heart of their culture, these organisations do everything to simplify processes, empower employees, and deliver on their customer promises.

The key components of creating a customer focused experience

Personalisation
Tailoring interactions and services to meet individual customer preferences and needs. Personalised communication and recommendations create a deeper connection between the customer and the brand, making them feel valued

Active Listening
Engaging in active listening allows employees to understand customer concerns fully. This involves acknowledging their feelings and summarising their issues to demonstrate understanding.

Empathy and Compassion
Showing genuine empathy helps build trust and rapport with customers. It involves understanding their emotions and concerns, which can transform a standard interaction into a meaningful one.

Accessibility and Convenience
Providing multiple channels for customer support (phone, email, chat, social media) ensures that customers can reach out in their preferred manner. Seamless transitions between these channels enhance convenience and reduce friction in the customer journey. Technological adaptability is critical for a company to provide exceptional customer services in speed, data security and data accuracy.

Reliability and Consistency
Customers expect reliable service that meets their needs consistently. Reliability builds trust.

Proactive Engagement & Emotional connections
Anticipating customer needs and reaching out before issues arise demonstrates a commitment to customer satisfaction. Proactive communication can include follow-ups after service interactions. Foster emotional connections with customers by showing genuine interest in their needs and experiences.

Feedback Mechanisms
Regularly asking for feedback allows businesses to understand customer experiences better and identify areas for improvement. Using this feedback to make changes shows customers that their opinions matter. Be willing to adjust processes and services based on customer feedback and changing needs.

Simplicity in Processes
Ensuring that all interactions are straightforward and user-friendly minimises customer effort. Simplifying processes helps customers achieve their goals without unnecessary complications.

Accountability
Empowering employees to take ownership of customer issues fosters a culture of accountability. When staff members are trained to resolve problems effectively, it enhances the overall customer experience.

Exceeding Expectations
Going above and beyond in service delivery can significantly enhance customer satisfaction. This could involve unexpected gestures of goodwill or resolving issues in ways that delight customers.

Continuous Improvement
Invest in employee training focused on customer service excellence, ensuring staff are equipped with the skills needed to provide outstanding service.

Integrity
Being trustworthy by doing what you said you would do and delivering on the promised services in line with the promised quality.

Transparency
Customers appreciate it when brands and companies are transparent, open, and honest. Transparency is demonstrated through honesty. Even in cases when employees do not have all the necessary information or all the required answers, customers will appreciate a transparent and honest response rather than a generic one.

Feedback
Use language that conveys understanding and support. Put yourself in the customer's shoes. By empathising with the customer or family can help you identify underlying issues and tailor solutions that resonate with the customer's actual needs. Offer support and reassurance and commit to finding a resolution by saying: "I am committed to finding a solution for you". This shows ongoing care and reinforces a positive relationship.

I am confident that everyone will make a concerted effort to implement the above behaviours, ensuring that residents and their families continue to choose Trans-50 as their preferred retirement village(s).

This year has presented its challenges, particularly with occupancy levels lower than anticipated, which required each of you to go above and beyond in your efforts to fill the rooms/units. I remain optimistic that we will fill these soon as we maintain our focus on effective communication with our customers and upholding our commitment to exceptional service delivery.

I am pleased to report that the IHFM system is now fully operational across all our villages, with Panorama Palms being the last to receive training. This initiative is designed to enhance the customer experience, and once fully utilised, it will provide residents with more efficient ways to report service challenges and request assistance. Additionally, we are working towards integrating billing into the system. I want to extend my heartfelt thanks to each employee who has gone the extra mile to ensure the successful implementation of this system. Your support for one another and your positive attitude towards embracing this new tool are truly commendable.
As we reflect on the past year, I want to take a moment to express my heartfelt gratitude for your unwavering dedication and hard work in caring for our residents. Your compassion, commitment, and tireless efforts have made a profound difference in their lives, creating an environment that truly feels like home. Each of you has played a vital role in ensuring the well-being and happiness of our residents, and your teamwork and resilience have been inspiring. Thank you for going above and beyond every day. Your contributions are invaluable and deeply appreciated. Together, we have built an organisation to be proud of. I am honoured to work alongside such exceptional people.

I hope you find time to relax and enjoy the company of your loved ones, allowing yourself to recharge for the new year. As we move forward, let's continue our commitment to providing quality accommodation and quality person-centered care for our residents.

Wishing you a Merry Christmas and a prosperous 2025!

Christi Louw

Warm words from Witfield

CONTRACTOR'S BRAAI

This year, the contractors have demonstrated exceptional dedication, leading to significant upgrades across various units. In appreciation of their hard work, Witfield Park hosted a braai to honour the contractors and their teams for completing two upgrades in record time. Their invaluable support was crucial for Witfield Park during a pivotal period. We are committed to fostering strong relationships and firmly believe in acknowledging contributions where they are deserved.

STAFF BIRTHDAYS

In recent months, we have had the pleasure of celebrating the birthdays of several staff members. These special occasions are important and deserve recognition. Sharing a meal together not only honours the individuals but also strengthens connections among colleagues, creating lasting memories that everyone cherishes.

BOSS'S DAY

On Boss's Day, we took the opportunity to celebrate our most exceptional leader, who humbly prefers not to be called a boss. Her many admirable qualities inspire us all. While collaboration can sometimes present challenges, she approaches it with enthusiasm and embodies the essence of true leadership.

HERITAGE DAY

South Africa is home to some of the most vibrant cultures in the world, and we are fortunate to celebrate this diversity at work and during events like Heritage Day. This special day allows us to honour and embrace our unique cultural traditions, ensuring a deeper understanding among colleagues.
By learning about each other's backgrounds, we strengthen our connections and create lasting bonds that enhance our workplace .

SECRETARY DAY

Secretary Day is a time to acknowledge the often-overlooked contributions of administrators and secretaries, whose roles are essential to the smooth functioning of any organisation. To honour this occasion, we organised a special breakfast at Trans-50 Head Office for Alicia, Kea, Ella and Gabi, ensuring they felt valued and appreciated. These professionals frequently serve as the first point of contact for a company, playing a critical role in shaping initial impressions and setting the tone for future interactions.

LONG SERVICE AWARDS

We are thrilled to announce the Long Service Awards at Witfield Park, honouring four of our dedicated staff members. Marie Bronkhorst achieved an impressive 30-year milestone with us, while both Alicia Ndwalaza and Beauty Malate celebrated a decade of service.

Additionally, Asanda Barnat has marked five years of commitment to our organisation. We take immense pride in having such loyal and devoted employees, whose hard work and dedication truly deserves recognition.

Boiketlong le boitumelong

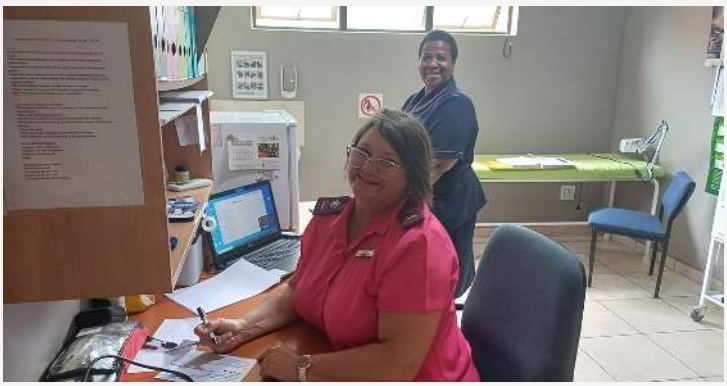
CELEBRATING FIVE YEARS OF DEDICATION AT TRANS-50

The year 2024 marked a special milestone at Jakaranda Park, as three valued employees: Elsa Pretorius, William Molaba, and Prescilla Mohlala celebrated five years of dedicated service to Trans-50. Management organized a memorable celebration in their honour, recognizing their contributions and unwavering commitment to the residents and the team.

Sylvia and Herman led the event, extending their heartfelt gratitude to each honoree. They commended Elsa, William, and Prescilla for their hard work, dedication, and the positive impact they've made. The celebration was filled with appreciation, laughter, and shared memories, highlighting the deep bond that has developed among the team members over the years.

While it was bittersweet, the team also bid farewell to Prescilla, who chose to embark on a new journey shortly after reaching this milestone. Warm wishes accompanied her as she sets out on a new chapter, with everyone at Jakaranda Park supporting her future endeavours.

The recognition of Elsa, William, and Prescilla's service stands as a testament to the commitment and care that Trans-50 fosters among its staff. Here's to many more years of meaningful contributions, friendships, and celebrations at Jakaranda Park.



TRAINING

In 2024, internal training took centre stage at Jakaranda Park as the manager prioritised enhancing the skills and knowledge of the staff. Recognising the importance of well-trained carers, Sylvia organised a comprehensive workshop led by the registered nurse, focused on care policies. This training session provided valuable insights into best practice, with ample interaction among attendees to ask questions and deepen their understanding.

In addition to the carers' workshop, all staff members underwent IHFM training as part of the system's rollout. Their engagement and dedication during this process were commendable, as each team member embraced the new system and contributed to its successful implementation. The commitment displayed by Jakaranda Park's staff reflects their dedication to providing the highest quality of care and service, making a meaningful difference in the lives of residents.

IHFM

Trans-50 management marked a significant achievement this year with the successful rollout of the IHFM system, an initiative requiring dedication and teamwork from every staff member involved. The implementation process was demanding, calling for hard work, meticulous attention to detail, and a strong commitment to ensuring all data was captured accurately.

Special acknowledgement goes to Jakaranda Park's branch accounts administrator Elsa Pretorius, whose exceptional efforts played a vital role in the success of this project. Going above and beyond, Elsa undertook the extensive task of capturing and scanning all necessary documentation, ensuring that documents were in place to support a smooth transition to the new system.

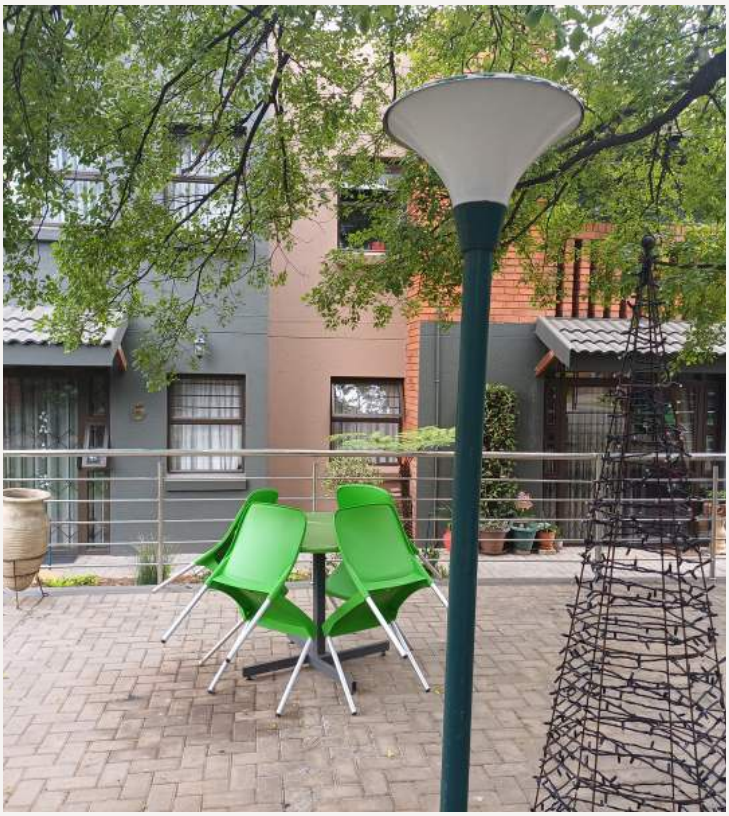
We extend a heartfelt thanks to every staff member involved, especially Elsa, for their tireless contributions.

JAKARANDA PARK'S TRANSFORMATION CONTINUES WITH THE TWO-TONE PROJECT

Jakaranda Park is thrilled with the ongoing transformation of the village, as 2024 marks the third year of a four-year project aimed at enhancing its aesthetics. This ambitious initiative, designed to uplift and modernise the village's appearance, introduces a stylish two-tone colour scheme that has already brought a refreshing change to the buildings.

The two-tone project is a key component of our commitment to creating a vibrant, welcoming environment for residents and visitors alike. The evolving look reflects a blend of modern design with the village's cherished character, making Jakaranda Park a more appealing and enjoyable place to live. With just one year of the project remaining, anticipation is high for the final touches that will complete the village's fresh new look.

We are immensely proud of the progress and look forward to seeing the project's full impact as it brings beauty, unity, and a renewed spirit to Jakaranda Park.



Long Service Awards

December 2024

WIT	BEAUTY	MALATE	CARE PRACTITION	10
WIT	ASANDA	BARNAT	LIFESTYLE ASSIS	5

January 2025

PAN	HESTER	CLOETE	CARE PRACTITION	30
WIT	NIKIWE	NYAMBI	ENROLLED NURSE	5

March 2025

HO	JOEY	LOURENS	ACCOUNTING MANAGER	20
FIC	MARIE	MATELA	CARE PRACTITION	15

Congratulations to our dedicated employees for your remarkable long service, a testament to your unwavering commitment and passion that continually inspires us all to reach new heights together.

Happy Birthday!

December 2024

03	JUNITA	OLIFANT	ACA
03	NICKY	PHILANDER	ACA
05	REVONIA	BROWN	ACA
08	MARTHA	LETSITSA	FIC
10	VANESSA	SAGO	ACA
12	KHABO	MASINA	WIT
13	KATLEGO	BRANDSEL	FIC
14	KEABETSWE	MOSHOLI	WIT
21	NATASHIA	TITUS	PAN
22	CARLY	CANA	PAN
25	MARIA	VAN ZYL	FIC
25	GERDA	LABUSCHAGNE	PAN
26	JOHNNY	COOPER	ACA
27	NATASHA	PEDRO	ACA
31	PORTIA	NOVEMBER	PAN

January 2025

01	ALICIA	NDWALAZA	WIT
04	IVY	RODA	FIC
05	FLORENCE	MUTINHIRI	PAN
07	VUYISWA	SOHE	FIC
09	THOMALENE	DAVIDS	PAN
10	BEN	MAEPA	WIT
16	MARY-ANN	REYNERS	PAN
17	NICKY	LAYMAN	PAN
18	SHAUN	FABRICIUS	PAN
19	ANNAH	SIBANYONI	WIT
21	HELOISE	ROSS	PAN
24	DUDUZILE	MLABA	WIT
25	ZANDI	NGCONGWANE	ACA
26	HERMAN	BREDENHANN	JAK
27	JUAN-PIERRE	GOLIATH	PAN
29	ZELNA	SLABBERT	PAN
31	ANNEMARIE	HEYDENRYCH	PAN

Happy Birthday!

February 2025

07	SHANNON	JEPHTHA	PAN
10	THERESIA	MPASHI	WIT
10	CASTALINA	GANS	FIC
11	PRISCILLA	BENJAMIN	PAN
13	YOLISA	NGXIYA	WIT
18	VUYISWA	MDUTYULWA	FIC
23	JACKY	KIEVIDOU	FIC
25	TERESA	BARNARD	HO
27	GLORIA	MOREMEDI	ACA

March 2025

02	JAKES	MODISENYANE	WIT
03	MARNA	MARE	WIT
07	BEAUTY	MALATE	WIT
07	SWEETNESS	MNYAMANA	WIT
08	RAYMOND	MOGAKWE	ACA
08	LIYABONA	SALAKUFA	ACA
08	JO-ANN	BANIES	PAN
09	NABU	WILLIAMS	PAN
11	PETRUS	PHOLO	FIC
13	JASON	LUCAS	PAN
14	NOBUNTU	SIGCAU	PAN
17	ELSA	STEYN	WIT
18	ALICE	MONAMA	WIT
20	ROCHELL	ANDREWS	PAN
21	INNOCENTIA	NONGABE	FIC
22	CHANTAL	FRANCIS	HO
24	GERALDINE	LONGMAN	PAN
25	KAREN	ROBBERTS	ACA
26	MPHO	MUTHABENI	WIT
28	MIRIAM	SWARTZ	PAN
29	ENNA	NYL	ACA

The Christmas season is a beautiful time of year, filled with joy, warmth, and a sense of togetherness. At its heart, we celebrate the birth of Jesus Christ, a moment that changed the world forever. His arrival brings a message of love, hope, and peace that resonates deeply within us all.

As we gather with family and friends, we're reminded that this season is about more than just decorations and gifts; it's about the spirit of giving and compassion that Jesus embodied. He came to show us how to love one another unconditionally, to forgive, and to find joy even in the smallest moments. In a time when life can feel overwhelming, His birth is a beacon of hope, reminding us that light can shine even in the darkest places.

Let's take a moment to reflect on what this season means to us personally. It's an opportunity to express gratitude for our loved ones, to reach out to those in need, and to spread kindness wherever we can. As we celebrate with laughter and shared meals, let's remember the true essence of Christmas: the love that Jesus brought into our lives.

May this holiday season fill your heart with joy and inspire you to carry that spirit of love into the new year. Together, let's celebrate not just the birth of Christ but the incredible gift of love that He represents for each of us.

"For God so loved the world that He gave His only begotten Son, that whosoever believeth in Him should not perish, but have everlasting life."

John 3: 16